

TECHNICAL BULLETIN

Machine Type	Astro	Model	All	T.B. Number: 04052501	
				Issued by UK	
Part numbers		Not applicable		Date	25 th May 2004
Subject	Replacement of cold board issue			ISSUED FOR CUSTOMER	
				ACTION	X
				INFORMATION	

We have become aware of an issue regarding the cold drinks selections on the Astro machine, which we feel, needs to be communicated to all customers for action in the event of an error.

This issue arises when you replace the cold board on the cooler and not during normal operation of the machine

Symptom:

The display shows 'cold board error'.

Upon resetting the failure in the machine programming, all seems OK, but, when a cold drink is selected, the machine goes through the vend cycle, a cup drops, the dispense head moves forwards to the correct position and the vend cycle completes but no water or syrup is dispensed

Solution:

We found that the only way to correct this problem is to use the following steps:

- 1. Check the cold unit I.D. setting in the machines program.** (This can vary from machine to machine!)
- 2. Set the I.D. to 0.**
- 3. Reset the I.D. to the original value.**

N.B. There is no need to power the machine down during this process.

Once this is carried out the cold drink selections will be dispensed correctly.

Whilst there is a limited chance of this fault developing, please be advised of the appropriate action required, should an event occur.

We are currently investigating the cause of this error and will advise you of a permanent solution as soon as possible.